

Office of the Coordinator  
**STUDENTS' FEEDBACK COMMITTEE**  
**HARHI COLLEGE**

PO: Gobindapur, Lakhimpur, Assam-787055

Ref No.....

Date.....

## **STUDENTS' FEEDBACK REPORT**

Session: 2015-2016

Dear all, welcome to the first **Students' Feedback Report**. This document provides an overview of students' experiences of the College, looking at all areas of their courses and accommodation, to their financial situations and experience of employment. We particularly want to thank Dr. M. J. Neog Sir, Principal of the College for funding the research and working so closely with us to make this report a reality. We believe that this feedback provides a real insight into the daily experiences of students. This report looks at full-time undergraduate students particularly major students and provides some interesting analysis and evidence.

We hope that this feedback report will make a useful contribution on behalf of students towards the future of higher education.

With regards,

**(Thagendra Chutia)**

Joint Coordinator

**Boruah)**

Coordinator

**(Nibedita Borgohain)**

*Assistant Coordinator*

**(Sanjib**

Joint

**Total Number of students, who have submitted their feedback form, is approximately 500.**

**We have selected randomly a number of 100 respondents out of 500 students from different departments.**

## **ANALYSIS**

### **1. Administration**

#### **1. Responsiveness to student's issues by**

##### **a. Principal**

**Table-1**

Rating	Percentage
Out standing	90%
Excellent	05%
Good	03%
Average	02%
Not Satisfaction	Nil
Total	100%

It is clear from the above table that majority of the students are fully satisfied regarding the Responsiveness to student's issues by the Principal.

#### **2. Responsiveness to student's issues by**

##### **b. Vice-Principal**

**Table-1**

Rating	Percentage
Out standing	84%
Excellent	07%
Good	05%
Average	03%
Not Satisfaction	01%

Total	100%
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It is clear from the above table that majority of the students i.e. 84% are fully satisfied regarding the Responsiveness to student's issues by the Vice-Principal.

### 3. Responsiveness to student's issues by

#### c. HoD, Assamese

**Table-1**

Rating	Percentage
Out standing	71%
Excellent	09%
Good	07%
Average	06%
Not Satisfaction	06%
Total	100%

It is clear from the above table that majority of the students i.e. 71% are fully satisfied regarding the Responsiveness to student's issues by the HoD, Assamese.

#### d. HoD, English

**Table-1**

Rating	Percentage
Out standing	76%
Excellent	06%
Good	08%
Average	03%
Not Satisfaction	07%
Total	100%

It is clear from the above table that majority of the students i.e. 76% are fully satisfied regarding the Responsiveness to student's issues by the HoD, English.

e. **HoD, Economics**

**Table-1**

Rating	Percentage
Out standing	72%
Excellent	06%
Good	06%
Average	06%
Not Satisfaction	10%
Total	100%

It is clear from the above table that majority of the students i.e. 72% are fully satisfied regarding the Responsiveness to student's issues by the HoD, Economics.

f. **HoD, Education**

**Table-1**

Rating	Percentage
Out standing	70%
Excellent	07%
Good	10%
Average	06%
Not Satisfaction	07%
Total	100%

It is clear from the above table that majority of the students i.e. 70% are fully satisfied regarding the Responsiveness to student's issues by the HoD, Education.

g. **HoD, History**

**Table-1**

Rating	Percentage
Out standing	80%
Excellent	06%

Good	04%
Average	06%
Not Satisfaction	04%
Total	100%

It is clear from the above table that majority of the students i.e. 80% are fully satisfied regarding the Responsiveness to student's issues by the HoD, History.

**h. HoD, Philosophy**

**Table-1**

Rating	Percentage
Out standing	82%
Excellent	05%
Good	05%
Average	05%
Not Satisfaction	03%
Total	100%

It is clear from the above table that majority of the students i.e. 82% are fully satisfied regarding the Responsiveness to student's issues by the HoD, Philosophy.

**i. HoD, Political Science**

**Table-1**

Rating	Percentage
Out standing	81%
Excellent	07%
Good	03%
Average	04%
Not Satisfaction	05%
Total	100%

It is clear from the above table that majority of the students i.e. 81% are fully satisfied regarding the Responsiveness to student's issues by the HoD, Political Science.

**j. HoD, Sociology**

**Table-1**

Rating	Percentage
Out standing	85%
Excellent	05%
Good	02%
Average	03%
Not Satisfaction	05%
Total	100%

It is clear from the above table that majority of the students i.e. 85% are fully satisfied regarding the Responsiveness to student's issues by the HoD, Sociology.

**k. Library Staff**

**Table-1**

Rating	Percentage
Out standing	40%
Excellent	25%
Good	15%
Average	10%
Not Satisfaction	10%
Total	100%

It is clear from the above table that majority of the students i.e. 40% are satisfied regarding the Responsiveness to student's issues by the library staff.

**l. Office Staff**

**Table-1**

Rating	Percentage
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Out standing	50%
Excellent	20%
Good	12%
Average	11%
Not Satisfaction	07%
Total	100%

It is clear from the above table that majority of the students i.e. 50% are satisfied regarding the Responsiveness to student's issues by the office staff.

## **2. Rules of late payment of fees**

**Table-1**

Rating	Percentage
Outstanding	80%
Excellent	08%
Good	06%
Average	03%
Not Satisfaction	03%
Total	100%

It is clear from the above table that majority of the students i.e. 80% are satisfied regarding the Rules of late payment of fees.

## **3. Policy of Library penalty charge**

**Table-1**

Rating	Percentage
Outstanding	80%
Excellent	08%
Good	06%
Average	03%
Not Satisfaction	03%
Total	100%

It is clear from the above table that majority of the students i.e. 80% are satisfied regarding the Rules of late payment of fees.

**4. Notice Board Updating**

**Table-1**

Rating	Percentage
Outstanding	75%
Excellent	11%
Good	04%
Average	05%
Not Satisfaction	05%
Total	100%

It is clear from the above table that majority of the students i.e. 75% are satisfied regarding the Notice Board Updating.

**5. Cleanliness of Classroom**

**Table-1**

Rating	Percentage
Outstanding	45%
Excellent	25%
Good	15%
Average	05%
Not Satisfaction	10%
Total	100%

It is clear from the above table that majority of the students i.e. 75% are satisfied regarding the cleanliness of classroom.

**6. Cleanliness of Library**



**Table-1**

Rating	Percentage
Outstanding	35%
Excellent	25%
Good	20%
Average	08%
Not Satisfaction	12%
Total	100%

It is clear from the above table that majority of the students i.e. 35% are satisfied regarding the cleanliness of library.

**7. Cleanliness of Toilets**

**Table-1**

Rating	Percentage
Outstanding	15%
Excellent	15%
Good	20%
Average	20%
Not Satisfaction	30%
Total	100%

It is clear from the above table that the students i.e. 25% are unsatisfied regarding the cleanliness of toilets.

**8. Cleanliness of drinking water**

**Table-1**

Rating	Percentage
Outstanding	10%
Excellent	11%
Good	19%
Average	20%
Not Satisfaction	40%

Total	100%
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It is clear from the above table that majority of the students i.e. 45% are unsatisfied regarding the cleanliness of toilets.

### 9. Cleanliness of college campus

**Table-1**

Rating	Percentage
Outstanding	60%
Excellent	15%
Good	10%
Average	08%
Not Satisfaction	07%
Total	100%

It is clear from the above table that majority of the students i.e. 60% are satisfied regarding the cleanliness of toilets.

### B. Library

**Table-1**

Rating	Percentage
Outstanding	40%
Excellent	21%
Good	11%
Average	08%
Not Satisfaction	20%
Total	100%

It is clear from the above table that majority of the students i.e. 40% are satisfied regarding the facilities provided by the college library.

### C. Infrastructure

**Table-1**

Rating	Percentage
Outstanding	70%
Excellent	09%
Good	06%
Average	05%
Not Satisfaction	10%
Total	100%

It is clear from the above table that majority of the students i.e. 70% are satisfied regarding the infrastructure of the college.

#### **D. Canteen**

**Table-1**

Rating	Percentage
Outstanding	10%
Excellent	09%
Good	06%
Average	25%
Not Satisfaction	50%
Total	100%

It is clear from the above table that majority of the students i.e. 50% are unsatisfied regarding the canteen of the college.

#### **E. Computer Lab**

**Table-1**

Rating	Percentage
Outstanding	70%
Excellent	07%
Good	05%
Average	07%
Not Satisfaction	13%
Total	100%

It is clear from the above table that majority of the students i.e. 70% are satisfied regarding the computer lab of the college.

**F. Hostel**

**Table-1**

Rating	Percentage
Outstanding	10%
Excellent	20%
Good	15%
Average	10%
Not Satisfaction	45%
Total	100%

It is clear from the above table that majority of the students i.e. 45% are unsatisfied regarding the hostel facility provided by the college.

**G. Parking**

**Table-1**

Rating	Percentage
Outstanding	60%
Excellent	10%
Good	15%
Average	05%
Not Satisfaction	10%
Total	100%

It is clear from the above table that majority of the students i.e. 60% are satisfied regarding the Parking facility provided by the college.

## **H. Security**

**Table-1**

Rating	Percentage
Outstanding	70%
Excellent	10%
Good	10%
Average	05%
Not Satisfaction	05%
Total	100%

It is clear from the above table that majority of the students i.e. 70% are satisfied regarding the Security facility provided by the college.

## **Action Taken**

1. The college authority already provided sufficient drinking water facilities for the students of the college.
2. The college authority upgrades the canteen and provided sufficient facilities for the students of the college.
3. The college authority done needful jobs both the hostels and provided sufficient facilities for the boarders of the hostels.
4. The college authority brought a huge number of books for the college library and provided sufficient facilities to the students.
5. The college authority already provided sufficient toilets facilities both for girls and boys.