

*Office of the Coordinator*

# **STUDENTS' FEEDBACK COMMITTEE**

## **HARHI COLLEGE**

P.O.: Gobindapur, Lakhimpur, Assam-787055

.....  
*Ref No*.....

*Date*.....

## **STUDENTS' FEEDBACK REPORT**

Session: 2016-2017

This is our second **Students' Feedback Report**. This document provides an overview of students' experiences of the College, looking at all areas of their courses and accommodation, to their financial situations and experience of employment. We particularly want to thank Dr. M. J. Neog Sir, Principal of the College for funding the research and working so closely with us to make this report a reality. We believe that this feedback provides a real insight into the daily experiences of students. This report looks at full-time undergraduate students particularly major students and provides some interesting analysis and evidence.

We hope that this feedback report will make a useful contribution on behalf of students towards the future of higher education.

With regards,

**(Thagendra Chutia)**

Joint Coordinator

**(Sanjib Boruah)**

Joint Coordinator

**(Nibedita Borgohain)**

*Assistant Coordinator*

**Total Number of students, who have submitted their feedback form, is approximately 500.**

**We have selected randomly a number of 100 respondents out of 500 students from different departments.**

**ANALYSIS**

**1. Administration**

**1. Responsiveness to student's issues by**

**a. Principal**

**Table-1**

Rating	Percentage
Out standing	95%
Excellent	02%
Good	01%
Average	02%
Not Satisfaction	Nil
Total	100%

It is clear from the above table that majority of the students are fully satisfied regarding the Responsiveness to student's issues by the Principal.

**2. Responsiveness to student's issues by**

**b. Vice-Principal**

**Table-1**

Rating	Percentage
Out standing	88%
Excellent	02%
Good	05%
Average	05%
Not Satisfaction	0%
Total	100%

It is clear from the above table that majority of the students i.e. 88% are fully satisfied regarding the Responsiveness to student's issues by the Vice-Principal.

**3. Responsiveness to student's issues by**

**c. HoD, Assamese**

**Table-1**

Rating	Percentage
Out standing	81%
Excellent	09%
Good	05%
Average	03%
Not Satisfaction	02%
Total	100%

It is clear from the above table that majority of the students i.e. 81% are fully satisfied regarding the Responsiveness to student's issues by the HoD, Assamese.

**d. HoD, English**

**Table-1**

Rating	Percentage
Out standing	79%
Excellent	05%
Good	06%
Average	05%
Not Satisfaction	05%
Total	100%

It is clear from the above table that majority of the students i.e. 79% are fully satisfied regarding the Responsiveness to student's issues by the HoD, English.

**e. HoD, Economics**

**Table-1**

Rating	Percentage
Out standing	77%

Excellent	03%
Good	10%
Average	05%
Not Satisfaction	05%
Total	100%

It is clear from the above table that majority of the students i.e. 72% are fully satisfied regarding the Responsiveness to student's issues by the HoD, Economics.

**f. HoD, Education**

**Table-1**

Rating	Percentage
Out standing	66%
Excellent	11%
Good	10%
Average	03%
Not Satisfaction	10%
Total	100%

It is clear from the above table that majority of the students i.e. 66% are fully satisfied regarding the Responsiveness to student's issues by the HoD, Education.

**g. HoD, History**

**Table-1**

Rating	Percentage
Out standing	73%
Excellent	07%
Good	05%
Average	08%
Not Satisfaction	07%
Total	100%

It is clear from the above table that majority of the students i.e. 73% are fully satisfied regarding the Responsiveness to student's issues by the HoD, History.

**h. HoD, Philosophy**

**Table-1**

Rating	Percentage
Out standing	79%
Excellent	06%
Good	07%
Average	04%
Not Satisfaction	04%
Total	100%

It is clear from the above table that majority of the students i.e. 79% are fully satisfied regarding the Responsiveness to student's issues by the HoD, Philosophy.

**i. HoD, Political Science**

**Table-1**

Rating	Percentage
Out standing	75%
Excellent	11%
Good	04%
Average	05%
Not Satisfaction	05%
Total	100%

It is clear from the above table that majority of the students i.e. 75% are fully satisfied regarding the Responsiveness to student's issues by the HoD, Political Science.

**j. HoD, Sociology**

**Table-1**

Rating	Percentage
Out standing	77%
Excellent	11%
Good	06%
Average	03%
Not Satisfaction	03%
Total	100%

It is clear from the above table that majority of the students i.e. 77% are fully satisfied regarding the Responsiveness to student's issues by the HoD, Sociology.

**k. Library Staff**

**Table-1**

Rating	Percentage
Out standing	30%
Excellent	35%
Good	15%
Average	10%
Not Satisfaction	10%
Total	100%

It is clear from the above table that a sum of the students i.e. 30% is satisfied regarding the Responsiveness to student's issues by the library staff.

**l. Office Staff**

**Table-1**

Rating	Percentage
Out standing	40%
Excellent	18%
Good	12%
Average	15%
Not Satisfaction	15%
Total	100%

It is clear from the above table that a sum of the students i.e. 40% is satisfied regarding the Responsiveness to student's issues by the office staff.

**2. Rules of late payment of fees**

**Table-1**

Rating	Percentage
Outstanding	85%
Excellent	03%
Good	04%

Average	05%
Not Satisfaction	03%
Total	100%

It is clear from the above table that majority of the students i.e. 85% are satisfied regarding the Rules of late payment of fees.

**3. Policy of Library penalty charge**

**Table-1**

Rating	Percentage
Outstanding	70%
Excellent	09%
Good	07%
Average	04%
Not Satisfaction	10%
Total	100%

It is clear from the above table that a sum of the students i.e. 10% is unsatisfied regarding the Rules of late payment of fees.

**4. Notice Board Updating**

**Table-1**

Rating	Percentage
Outstanding	85%
Excellent	07%
Good	03%
Average	02%
Not Satisfaction	03%
Total	100%

It is clear from the above table that majority of the students i.e. 85% are satisfied regarding the Notice Board Updating.

**5. Cleanliness of Classroom**

**Table-1**

Rating	Percentage
Outstanding	60%
Excellent	15%
Good	09%
Average	06%
Not Satisfaction	10%
Total	100%

It is clear from the above table that majority of the students i.e. 60% are satisfied regarding the cleanliness of classroom.

## 6. Cleanliness of Library

**Table-1**

Rating	Percentage
Outstanding	50%
Excellent	20%
Good	11%
Average	09%
Not Satisfaction	10%
Total	100%

It is clear from the above table that majority of the students i.e. 50% are satisfied regarding the cleanliness of library.

## 7. Cleanliness of Toilets

**Table-1**

Rating	Percentage
Outstanding	55%
Excellent	12%
Good	13%
Average	05%
Not Satisfaction	15%
Total	100%

It is clear from the above table that the students i.e. 15% are unsatisfied regarding the cleanliness of toilets.



**8. Cleanliness of drinking water**

**Table-1**

Rating	Percentage
Outstanding	55%
Excellent	15%
Good	11%
Average	09%
Not Satisfaction	10%
Total	100%

It is clear from the above table that a sum of the students i.e. 10% is unsatisfied regarding the cleanliness of toilets.

**9. Cleanliness of college campus**

**Table-1**

Rating	Percentage
Outstanding	69%
Excellent	11%
Good	15%
Average	01%
Not Satisfaction	06%
Total	100%

It is clear from the above table that majority of the students i.e. 69% are satisfied regarding the cleanliness of toilets.

**B. Library**

**Table-1**

Rating	Percentage
Outstanding	55%
Excellent	10%
Good	15%
Average	12%
Not Satisfaction	08%
Total	100%

It is clear from the above table that majority of the students i.e. 55% are satisfied regarding the facilities provided by the college library.

### C. Infrastructure

**Table-1**

Rating	Percentage
Outstanding	86%
Excellent	03%
Good	03%
Average	03%
Not Satisfaction	05%
Total	100%

It is clear from the above table that majority of the students i.e. 86% are satisfied regarding the infrastructure of the college.

### D. Canteen

**Table-1**

Rating	Percentage
Outstanding	30%
Excellent	11%
Good	17%
Average	19%
Not Satisfaction	23%
Total	100%

It is clear from the above table that a sum of the students i.e. 23% is unsatisfied regarding the canteen of the college.

### E. Computer Lab

**Table-1**

Rating	Percentage
Outstanding	79%
Excellent	09%
Good	02%
Average	06%
Not Satisfaction	04%

Total	100%
-------	------

It is clear from the above table that majority of the students i.e. 79% are satisfied regarding the computer lab of the college.

**F. Hostel**

**Table-1**

Rating	Percentage
Outstanding	30%
Excellent	15%
Good	11%
Average	20%
Not Satisfaction	24%
Total	100%

It is clear from the above table that majority of the students i.e. 30% are fully satisfied regarding the hostel facility provided by the college.

**G. Parking**

**Table-1**

Rating	Percentage
Outstanding	70%
Excellent	08%
Good	11%
Average	07%
Not Satisfaction	04%
Total	100%

It is clear from the above table that majority of the students i.e. 70% are satisfied regarding the Parking facility provided by the college.

**H. Security**

**Table-1**

Rating	Percentage
Outstanding	75%

Excellent	14%
Good	05%
Average	03%
Not Satisfaction	03%
Total	100%

It is clear from the above table that majority of the students i.e. 75% are satisfied regarding the Security facility provided by the college.

### **LEARNING ANALYSIS**

1. It is pleasing that 75% of students say they are enjoying their experience and 85% of students rate their teaching and learning experience as either good or excellent. We will be examining the results closely to identify new areas of work to undertake in order to improve the experience of all students.
2. Looking at the college experience as a whole, the vast majority of students, 74%, said that they are enjoying it.
3. How students rate the quality of teaching is also significantly influenced by subject area, however there do not appear to be any trends between different disciplines. Philosophy and Assamese department received the highest proportion of students rating the quality of teaching as good to excellent (82%). Like that, the department of History (78%), Political Science (73%), English (68%), Sociology (67%), Economics (66%) and Education (65%) were also rated good to excellent by a high proportion of students.